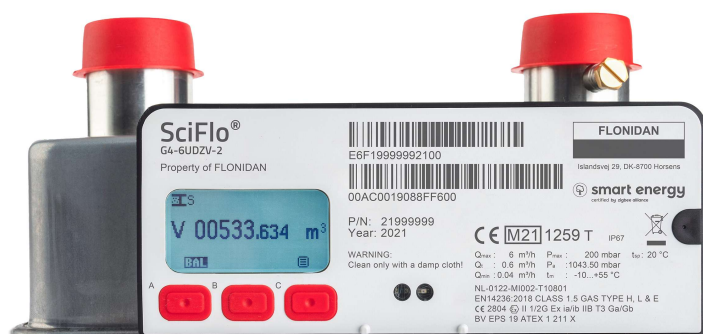


How to enter the UTRN on Flonidan SciFlo Pay As You Go meter



If your top up has not been applied to your meter you may need to manually enter your UTRN code which can be found on your top up receipt, your confirmation message from ScottishPower or in the ScottishPower App.

To enter this manually to your meter -

- Press any button to wake the display
- Access the main menu by pressing button 'C'
- Scroll with button 'B' until 'PREPAYMENT' option is displayed, press 'C' to select.
- Scroll with button 'B' until 'NEW PAYMENT' is displayed and press 'C' to select.
- The display will now show 'Enter UTRN'. Use button 'A' to scroll through the digits (0-9) to select the first number of your 20-digit code. Press the 'B' button to move on to enter the 2nd digit and repeat the process until the 20-digit code has been entered.
- Confirm the UTRN by pressing the 'C' button
- The display should show 'TOP UP ACCEPTED' if the code has been entered correctly and the credit will be applied to your meter
- If 'INVALID TOP UP' message is displayed, then the code has been entered incorrectly, and you will need to repeat this process.