

Smart Meter £100 Amazon Voucher Incentive

Terms and Conditions

These Terms and Conditions apply to the 'Smart Meter £100 Amazon Voucher Incentive' between ScottishPower (we, us, our) and its customers (you, your). By taking part in this Incentive, you agree to be bound by the following Terms and Conditions.

1. The following definitions shall apply to these Terms and Conditions:

Non-Smart Meter: any meter that is not a SMETS1 or SMETS2 (as defined in the [Smart Energy Code](#)) or an Advanced Meter*

Qualifying Period: within 120 days of us first telling you about this Incentive

Smart Meter: a SMETS2 Smart Meter

Smart Meter £100 Amazon Voucher Incentive or Incentive: £100 Amazon voucher per household when a Smart Meter(s) replaces a Non-Smart Meter(s) in accordance with these Terms and Conditions.

Successful Installation: means that the Smart Meter(s) is installed in your premises and is not subsequently uninstalled within 30 days of installation (and references to a Smart Meter being installed successfully shall be construed accordingly).

2. To qualify for the Smart Meter £100 Amazon Voucher Incentive, you must:
 - a. be a current ScottishPower customer for the supply of gas and/or electricity and continue to be such a customer until the Smart Meter(s) is installed successfully (in accordance with paragraph 5 below).
 - b. have received the Smart Meter £100 Amazon Voucher Incentive promotion from ScottishPower; and
 - c. Make a booking for a Smart Meter(s) to be installed at your premises within 30 days from receiving the initial offer.
3. ScottishPower shall send you an email, containing a £100 Amazon Voucher ("**Voucher**"), within 60 days of a Successful Installation. The Voucher shall be sent to the email address to which the Smart Meter £100 Amazon Voucher Incentive promotion was originally sent. For the avoidance of doubt, receipt of the Voucher is conditional upon Successful Installation in accordance with this Condition 3.
4. If a Successful Installation is not possible at first attempt as a result of failure by ScottishPower's installation partners to attend your premises, you will still be eligible for the Smart Meter £100 Amazon Voucher Incentive if you arrange for the Smart Meter(s) to be installed on another date within the Qualifying Period. We may, at our sole discretion, extend the Qualifying Period by up to 30 days solely for this purpose.
5. If a technical issue prevents the Smart Meter(s) from being fitted at first attempt, you will still be eligible for the Smart Meter £100 Amazon Voucher Incentive if you arrange for the Smart Meter(s) to be installed on another date within the Qualifying Period. We may, at our sole discretion, extend the Qualifying Period by 30 days solely for this purpose.
6. If you are a dual fuel customer (for the supply of both gas and electricity) and only one of your Non-Smart Meters can be replaced with a Smart Meter, you will still be eligible for

the Smart Meter £100 Amazon Voucher Incentive. However if no meters are fitted you will not be eligible for the Smart Meter £100 Amazon Voucher Incentive.

7. No Voucher(s) will be provided if the Smart Meter is not installed within the Qualifying Period or if it is removed, damaged, or tampered with. You will not be eligible for any Voucher if you cease to be a ScottishPower customer for the supply of gas and/or electricity before the Voucher is provided.
8. Vouchers given under this incentive are not transferable or exchangeable and there is no cash alternative.
9. ScottishPower will use your personal data for the purposes of fulfilling this Incentive, and more information about how your personal data is processed and your data protection rights is available in our Privacy Information Notice available at scottishpower.co.uk/privacy. A copy can also be requested by writing to Data Protection Team, ScottishPower Energy Retail, 320 St. Vincent Street, Glasgow G2 5AD.
10. ScottishPower reserves the right to void, suspend, cancel in its entirety, or amend the Incentive at any time.
11. In the event of any dispute regarding any aspect of the Incentive, the decision of ScottishPower shall be final and no correspondence will be entered into.
12. These Terms and Conditions are separate to the terms and conditions for the supply of gas and/or electricity that you will have with ScottishPower and will not affect your rights and obligations under those terms.
13. These Terms and Conditions shall be governed by the laws of Scotland, and ScottishPower and anyone who seeks to rely on these Terms and Conditions submit to the exclusive jurisdiction of the courts of Scotland.

**For information on Smart Meter types please visit <https://smartenergycodecompany.co.uk/the-smart-energy-code-2/>*