

## ScottishPower Solar £500 Account Credit Offer Terms & Conditions

1. The promoter is ScottishPower Energy Retail Limited (company number SC190287), which has its registered office at 320 St. Vincent Street, Glasgow, G2 5AD (the “**Promoter**” or “**ScottishPower**”).
2. The promotion is the award of an account credit (exclusive of VAT) in accordance with these terms and conditions (these “**Terms**”) to Qualifying Applicants (as defined below) (the “**Promotion**”).
3. The Promotion will run for the period beginning on 24th June 2024 and shall continue until 16th August 2024 (“**Promotion Period**”). The Promoter may, at its sole discretion, extend the Promotion Period.
4. The Promotion is open to applicants who meet the following eligibility criteria (“**Qualifying Applicants**”). Qualifying Applicants must:
  - a. be legally resident in the UK (excluding Northern Ireland);
  - b. be aged 18 years or over;
  - c. purchase a ScottishPower Solar and /or Battery System (“**Solar System**”) during the Promotion Period (subject to agreeing to the [Solar, Battery & Heat Pump Solution and Related Services terms and conditions](#). A grace period of 30 days will apply from the end of the Promotion Period for Solar System purchases to be completed. If the Solar System purchase falls outside this grace period, the Promoter shall exercise its discretion in whether to award the Account Credit (detailed in paragraph 8);
  - d. be a ScottishPower customer for electricity supply to their household, either on or before the date that a Solar System purchase is paid in full or, if applicable, the customer’s personal finance agreement commences; and
  - e. have their Solar System installation completed at the same address applicable to their relevant electricity account.
5. The Promoter reserves the right to verify the eligibility of all Qualifying Applicants and to reject any applications that the Promoter believes to be duplicates, materially incorrect or fraudulent.
6. Any applications found to be transacting fraudulently with the Promoter will not be eligible for the Account Credit and may also have their details passed to police authorities for further investigation.
7. The Promoter reserves the right to prohibit the Promotion from being used in conjunction with any other ScottishPower Solar System promotional offer or affiliate Solar System promotional offer or staff Solar System offer during the Promotion Period at any time.
8. Subject to paragraph 7, all Qualifying Applicants will receive a credit of £500 (five hundred pounds sterling) to their electricity account within 30 days of a Solar System purchase being paid or, if applicable, the customer’s personal finance agreement commencing (“**Account Credit**”). This will either:
  - a. be reflected on the customer’s statement as a credit as follows:
    - Solar Promotion £500
    - VAT (5 %) £25.00;
  - b. applied to a Qualifying Applicant’s meter if they have a smart prepayment meter; or
  - c. issued as a cheque if they have a traditional prepayment meter.
9. Checks will be made to ensure the Qualifying Applicants remain in contract with the Promoter at the point of the Account Credit being paid.
10. The Promoter accepts no responsibility for any inaccurate information provided by the Qualifying Applicant which results in the Account Credit not being applied in accordance with paragraph 8.
11. The Account Credit value is a fixed sum and is not subject to change based on any of the Qualifying Applicant’s specific circumstances.
12. Only one Account Credit will be applied per household in respect of this Promotion.
13. Without prejudice to paragraph 15, the Account Credit amount is not open for negotiation or reinterpretation.
14. The Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate any applicant or Qualifying Applicant or accept any responsibility or liability for any damage, loss, liability, personal injury or disappointment incurred or suffered by any applicant or Qualifying Applicant in connection with the Promotion except when any applicable law prohibits any exclusion of liability or responsibility.

15. This Promotion may be withdrawn or suspended at any time for new applications where it is reasonable for the Promoter to do so. The Promoter also reserves the right to amend these Terms for new applications at any time without prior notice where it is reasonable for the Promoter to do so.
16. By entering this Promotion, the applicant accepts these Terms. The Promoter reserves the right to refuse entry or refuse to award the Account Credit to anyone in breach of these Terms.
17. These Terms shall be governed by Scots law and shall be subject to the exclusive jurisdiction of the courts of Scotland.
18. ScottishPower will process personal data for the purposes of the Promotion and to address any queries about it. More information about how ScottishPower manages your personal data, including how to exercise your data protection rights, is available in the Privacy Information Notice at [www.scottishpower.co.uk/privacy](http://www.scottishpower.co.uk/privacy).