

## ScottishPower EV Optimise Charger Offer Terms & Conditions

1. This promotion is run by ScottishPower Energy Retail Limited (company number SC190287), which has its registered office at 320 St. Vincent Street, Glasgow, G2 5AD (the “**Promoter**”).
2. The promotion shall entail the application of a discounted rate for the EV Optimise add-on service, which aims to use energy forecasting to smart charge EVs at both the cheapest time in the wholesale market and greenest times of the day. As of 11 June 2026, the discounted rate will be 2p / kWh lower than the prevailing EV Optimise rate (the “Discount”) and will be applied to the energy account of Qualifying Applicants (as defined below) for a period of one-year following the purchase and installation of a Qualifying EV Charger (as defined below) and in accordance with these terms and conditions (the “Promotion”). Further details about the EV Optimise service can be found [here](#).
  - 2.1. A “Qualifying EV Charger” means any Indra, Wallbox or Easee branded smart electric vehicle home charger purchased directly from ScottishPower. The Promoter reserves the right, at its sole discretion, to amend, remove or add to the list of qualifying charger brands or models at any time during the Promotional Period without prior notice.
3. The Promotion shall run from 00.00 am on the 12th of June 2026 until 23.59pm on the 25th of November 2026 (the “**Promotional Period**”).
4. The Promotion is open to applicants who meet the following eligibility criteria (“**Qualifying Applicants**”). Applicants must:
  - 4.1. be legally resident in the UK (excluding Northern Ireland);
  - 4.2. be aged 18 years or over;
  - 4.3. have purchased a Smart Electric Vehicle Home Charger (a “**Qualifying EV Charger**”) during the Promotional Period either via the Promoter’s inbound telesales line (0800 027 0004), or via the ScottishPower EV charger website (<https://www.scottishpower.co.uk/electric-vehicles/home-ev-chargers>);
  - 4.4. be a ScottishPower customer for electricity supply to their household and have onboarded to EV Optimise by either:
    - 4.4.1. the start of the Promotional Period; OR
    - 4.4.2. within 30 days of the date that a Qualifying EV Charger is installed; and
  - 4.5. have their Qualifying EV Charger installation completed at the same address applicable to their relevant energy account within the Promotional Period. A grace period of 90 days will apply from the end of the Promotional Period for charger installations to be completed. If the charger installation falls outside this grace period, the Promoter may exercise its discretion in whether to honour the Promotion, however for the avoidance of doubt, the Promotion shall only be honoured provided that the customer is on-supply and has onboarded to EV Optimise within 30 days of the date of installation.
5. For the avoidance of doubt, Qualifying Applicants shall be only eligible for the Discount when both of the following conditions have been satisfied:
  - 5.1. The Applicant has successfully onboarded to EV Optimise; and
  - 5.2. The Applicant’s EV Charger has been installed.
6. The Discount is a fixed sum and is not subject to change based on any of the Qualifying Applicant’s specific circumstances.
7. Once a Qualifying Applicant has satisfied all eligibility criteria, the Promoter will apply the Discount to the Qualifying Applicant’s energy account. The Promoter will use reasonable endeavours to apply the Discount as soon as practicable following confirmation that the eligibility criteria has been met. However, the Qualifying Applicant acknowledges and accepts that the application of the Discount may take up to approximately seven (7) days from the date the Promoter verifies eligibility (“Processing Period”). For the avoidance of doubt, the Discount will apply only from the date on which the Processing Period is completed. No compensation or liability shall arise in respect of any such Processing Period or delay, provided the Discount is subsequently applied. The Promotion cannot be exchanged for cash and the Promoter shall not be required to award the Promotion to any Qualifying Applicants who do not claim the Promotion within the stipulated timeframe.
8. The Promoter reserves the right to verify the eligibility of all Qualifying Applicants and has the right to reject any applications that appear to be duplicates, materially incorrect or fraudulent. The Promoter reserves the right to refuse entry or refuse to apply the Discount to anyone in breach of these terms and conditions. The Promoter does not accept any responsibility if a

customer is unable to claim any part of the Promotion.

9. Any applications found to be transacting fraudulently with the Promoter will not be eligible for the offer and may also have their details passed to police authorities for further investigation.
10. Subject to clause 11, the Promotion may only be used in conjunction with the respective ScottishPower Easee Tethering Pack and Easee One Charger Promotions and may not be used in conjunction with any another ScottishPower EV Charger promotional offer, affiliate EV Charger promotional offer or EV Charger offer.
11. The Promoter reserves the right to prohibit the Promotion from being used in conjunction with any other ScottishPower EV Charger promotional offer, affiliate EV Charger promotional offer or staff EV Charger offer during the Promotional Period at any time.
12. The Promotion is limited to one offer per household.
13. The Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate any applicant or Qualifying Applicant or accept any responsibility or liability for any damage, loss, liabilities, personal injury or disappointment incurred or suffered by any applicant or Qualifying Applicant in connection with the Promotion except where it is caused by the negligence of the Promoter, its agents, or distributors or that of their employees.
14. The Promoter reserves the right to void, suspend, cancel, or amend the Promotion where it becomes necessary to do so with immediate effect and without liability to Qualifying Applicants.
15. The Promoter may, at its sole discretion, extend the Promotional Period.
16. Full terms and conditions for our available tariffs which apply in addition to these terms and conditions are available at <https://www.scottishpower.co.uk/legal/terms-and-conditions>.
17. In relation to the Promotion, ScottishPower will process Qualifying Applicants personal information in accordance with the Privacy Information Notice available on the ScottishPower website (<https://www.scottishpower.co.uk/legal/privacy-policy>).
18. By entering this Promotion, the applicant accepts these terms and conditions. The Promoter reserves the right to refuse entry or refuse to apply the Discount to anyone in breach of these terms and conditions.
19. If the Qualifying Applicant's serviced property is in Scotland, these terms shall be governed by Scots law and shall be subject to the exclusive jurisdiction of the courts of Scotland. If the Qualifying Applicant's serviced property is in England or Wales, these terms shall be governed by the laws of England and Wales and shall be subject to the exclusive jurisdiction of the courts of England and Wales.