

Terms and Conditions

OFFER TERMS AND CONDITIONS – FIRST 100 CUSTOMERS TO BUY AN “EASEE ONE” EV CHARGER RECEIVE A FREE EASEE U-HOOK

These terms and conditions refer to the promotional Offer (as it is defined below) offered by ScottishPower Energy Retail Limited, (company number SC190287) whose registered office is at 320 St Vincent Street, Glasgow, G2 5AD (“**ScottishPower**”, “**we**”, “**us**”, “**our**”).

“**Easee U-Hook**” means a cable holder for your EV Charging cable (A charging cable is not included with the either the U-Hook or the Easee One Charger).

1. The Promotion

- 1.1. The first one hundred (100) Eligible Customers (as defined below) who purchase and have installed an Easee One Smart EV Home Charger (the “**Product**”) during the Promotion Period (as defined below) will be entitled a free Easee U-Hook (the “**Offer**”).
- 1.2. All purchases are subject to the [Product Terms and Conditions](#), as may be amended from time to time.
- 1.3. Additional costs may apply to a Non-Standard Installation, as set out in the Product Terms and Conditions.
- 1.4. Any purchase made after the first 100 Eligible Customers have purchased the Product during the Promotion Period will not receive a Easee U-Hook with their Product.
- 1.5. The Offer will begin on 12:00am (midnight) 11th April 2025 and end either: (i) once 100 Easee One EV Chargers have been purchased; or (ii) on 31st December 2025, whichever is earliest (the “**Promotion Period**”).
- 1.6. The Offer may not be used in conjunction with any other ScottishPower promotion unless otherwise indicated.

2. Eligibility

- 2.1. The Offer is only available to new or existing customers who:
 - 2.1.1. have purchased the Product either via:
 - 2.1.1.1. the ScottishPower website <https://www.scottishpower.co.uk/electric-vehicles/home-ev-chargers>;
 - 2.1.1.2. referral links from selected partner websites; or
 - 2.1.1.3. ScottishPower’s inbound telesales line at 0800 027 0004 (open from Mon to Fri 9am - 5pm);
 - 2.1.2. are UK residents (excluding Northern Ireland) over 18 years of age; and

2.1.3. are having the Product installed at domestic premises,

Each an “**Eligible Customer**”.

- 2.2. For the avoidance of doubt, the Offer is not open to businesses and the Product may not be installed at a business premise.
- 2.3. The Product must be properly installed for the Eligible Customers to remain eligible for the Offer. In the event that a Product is returned, cancelled, voided, or otherwise not installed within a reasonable time period for any reason whatsoever, the Eligible Customer shall not be entitled to the free Easee U-Hook. ScottishPower reserves its right to use its sole discretion in determining the eligibility, or lack thereof, of such Eligibility Customers.
- 2.4. We reserve the right to verify the eligibility of all Eligible Customers and reserve the right to reject any purchases that appear to be duplicates, materially incorrect or fraudulent.

3. Liability

- 3.1. We shall not be liable any loss or damage suffered arising from the Offer (including without limitation any loss of profits, loss of revenue, loss of goodwill that arises out of or in connection with the Offer) or from our refusal to allow any individual to take part in the Offer or our withdrawal of the Offer or any other failure or inability by you to participate in or benefit from Offer for any reason.

4. Personal Data

- 4.1. For information on how ScottishPower manages personal data and complies with its obligations, and to learn how to exercise rights under the data protection law, please refer to the [Electric Vehicle Chargepoint Services Privacy Information Notice](#).

5. General

- 5.1. We reserve the right in our absolute discretion at any time to:
- 5.1.1. withdraw the availability of the Offer without prior notice;
 - 5.1.2. amend these terms and conditions with prior notice to existing Eligible Customers;
 - 5.1.3. refuse the Offer upon notice to existing Eligible Customers; and/or
 - 5.1.4. withdraw the Offer from an Eligible Customer or beneficiary with notice to existing Eligible Customers.
- 5.2. By entering this promotion, the Eligible Customer accepts these terms and conditions. ScottishPower reserves the right to refuse sales of the Product to anyone in breach of these terms and conditions.
- 5.3. These terms and conditions (and all non-contractual claims and disputes) are governed by the laws of Scotland, and the courts of Scotland shall have exclusive jurisdiction of any such claims or disputes which arise out of or in connection with this offer.

11th April 2025